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(54) REMOTE MONITORING METHOD AND MONITORING CONTROL SERVER

(57)Abstract:

PROBLEM TO BE SOLVED: To provide a remote monitoring system enabling an owner of a facility or a person in charge of administration to know intrusion from the outside, and enabling the owner himself to confirm the content.

SOLUTION: In the system, a monitoring device 11 for detecting and photographing an abnormality of the facility and a control server 24 for receiving information from the monitoring device 11, and transmitting the information to a portable terminal 28 are installed. The control server 24 is equipped with an image DB 48 for memorizing a received image in relation to the monitoring device, a content generation part 54 for forming at least a prescribed portion as a content from within the received image, a customer/facility specification part 44 for specifying the portable terminal carried by the customer of the monitoring device, and a message formation part for forming a message to be communicated to the portable terminal. The server is formed so as to transmit the message and the content to be communicated to the portable terminal 28.

